



CONNECTION



FROM THE DIRECTOR

- ◆ **Outcomes**
- ◆ **Assessment**
- ◆ **Accountability**
- ◆ **Cost-effectiveness**

These are driving forces in libraries today as well as businesses.

Twenty, ten, even five years ago, the intrinsic good of libraries was questioned much less than it is today. Perhaps this thought is in some part a result of the naiveté of my younger days, but I truly believe that it is in large part a result of the technological revolution that touches every part of society.

With the expectation of the instant gathering and analysis of data, even traditionally unquestioned institutions and organizations are expected to be accountable in ways that they have not been in the past. Campuses, corporations, and communities of users increasingly expect libraries to prove their contributions and successes.

In his new book *Business @ the Speed of Thought*, Bill Gates contends that businesses will change more in the next ten years than they have in the past 50. Driven by the expectations of new technologies, organizations are building banks of data, or “digital nervous systems” as Gates calls it, that will allow them to be more

responsive and adapt more quickly than at any time in our history.

Just as libraries must be accountable, so too must the organizations, like Nylink, that support them. As many of you know, Nylink is administered through the State University of New York, but is supported financially by the membership. Other Networks across the country have various organizational structures. Some are affiliated with the State Library, others with University systems, and several are separate, independent not-for-profit organizations.

Over the 25 years of the Network’s existence, questions have sometimes been raised about its organizational structure. This issue was raised by some of the respondents to the Needs Assessment Survey the Network conducted soon after I became Director.

As part of the ongoing assessment of the Network, Chris Haile, SUNY Associate Provost for the Office of Advanced Learning and Information Services, and I announced at the Network fall Annual Meeting that we were developing an RFP to hire a consultant to conduct an independent examination of the Network’s current structure. Chris appointed an Advisory Committee to help evaluate the responses to the RFP and

direct the work of the consultants. Janet Welch, State Librarian; Loretta Ebert, Director of Libraries at R.P.I and SONAC (now Nylink Council) representative; and Eleanor Heishman, Director of Libraries at SUNY Binghamton, joined Chris and me on the Advisory Committee.

DMG Maximus was the consulting firm chosen for their excellent proposal response, applicable experience, and the caliber of the individuals who would be dedicated to this project. The team of four that is conducting the study brings a wealth of background in management, finance, legal and library experience. Many of you may be familiar with the library consultants who are participating: Louella Wetherbee and Beverly Simmons.

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Welcome to the first issue of *Nylink Connection*, formerly *SOL*. As a result of our new name, all sorts of changes have taken place!

Be sure to visit our new Web site at <http://nylink.suny.edu> for current news and information about the Network. You will also notice our shorter email addresses on page 10.

SONAC, The SUNY/OCLC Network Advisory Council, is now the Nylink Council; while our Advisory Groups become the Nylink Advisory Groups.

Our technical bulletin, mailed to full members each month, remains *Status Line*.

Thank you for continuing to support Network products and services, and for making this transition to a new name a successful one.

WHAT'S NEW AT NYLINK.SUNY.EDU

That's right, our new Web site is up at <http://nylink.suny.edu>. Please take a look at our site, which is constantly evolving and changing. We want to know what you think.

Some things that you might notice:

- ◆ A completely redesigned "look" using Cascading Style Sheets (more consistent and helps with ADA compliance)
- ◆ New, more complete navigation
- ◆ Expanded information (including updates to the staff pages, service areas and membership information)

What to look for in the near future:

- ◆ Searching capabilities on the Publications page
- ◆ Pdf versions of some publications
- ◆ Even more information on the service area pages



Remember to take a look and let us know what you think; we want nylink.suny.edu to be a tool in your daily operations.

Please contact Meredith Case, Web Manager, directly if you have questions, comments or concerns about our site. Meredith can be reached via phone at (518) 443-5444 or (800) 342-3352, and email at casem@nylink.suny.edu.

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FROM THE DIRECTOR...

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The study was kicked off in March with the consultants meeting with Nylink staff, some constituents, and an afternoon with Nylink Council members. In the next few months, the consultants will analyze data and continue interviews with OCLC staff, other regional Networks, Nylink members, and administrators within SUNY. A preliminary report is expected by early summer. A report to the membership will be shared at the Annual Meeting in the fall.

If you have any questions about the study that is being conducted, or would like to contribute input to the process, I encourage you to contact me at lynchma@nylink.suny.edu.

Mary-Alice Lynch
Executive Director



1999/2000 Fixed Fee Pricing for Cataloging: DON'T DELAY!

Cataloging fixed-fee pricing is in its third year. Currently there are 41 Nylink member libraries who have opted to participate in Cataloging Fixed-Fee subscriptions. In 1998, Fixed Fee eligibility was expanded to include online cataloging institutions as well as batchloading and Z39.50 cataloging libraries.

Cataloging Fixed Fee provides a way for libraries to have stable monthly cataloging costs for their OCLC cataloging usage. It also can help libraries plan for cost increases associated with implementing new cataloging services or increasing cataloging activity, such as a retrospective conversion project, or a large batchload, by spreading the increased fees over a period of several years, in consistent monthly payments.

Fixed-Fee pricing will work for you if:

- ◆ You have stable or increasing cataloging activity
- ◆ You want predictable pricing
- ◆ You want to try out new cataloging services with little pricing risk

Fixed-Fee won't work for you if:

- ◆ You are experiencing decreasing cataloging activity
- ◆ You are in the midst of workflow changes
- ◆ You have recently concluded an in-house retrospective conversion project

A Nylink mailing was sent to eligible libraries in late March that included a cover letter, a price quote from OCLC, and a partially completed subscription enrollment form. To become a Fixed-Fee cataloging subscriber, please return your completed forms to

Nylink by May 15, 1999. They can be faxed to 518-432-4346.

Brush Up on Searching WorldCat

The new release of Access Suite, included with annual membership cost to full members, includes Searching WorldCat: An OCLC Tutorial, which offers strategies for searching WorldCat (the OCLC Online Union Catalog) through the OCLC Cataloging, Interlibrary Loan, Selection, and Union List services using hands-on exercises. The tutorial is a component of the OCLC Access Suite and is available at no extra charge.

The tutorial covers basic strategies for searching WorldCat, including basic WorldCat searching and MARC record formatting, numeric and derived searching, combining and qualifying numeric and derived searches, title phrase searching, keyword searching, and reviewing searching results, including requesting location information, displaying search results and viewing lists.

This is a useful resource for new catalogers, or for those who want to brush up on OCLC searching skills. The WorldCat tutorial and other OCLC Access Suite components are available via electronic download at <http://www.oclc.org/oclc/menu/suite/>.



CORC Project Was Topic at NYTSL Spring Dinner

Eric Childress from OCLC, Inc. spoke about the CORC [Cooperative Online Resource Catalog] project at the New York Technical Services Librarians (NYTSL) Spring Dinner meeting on Friday, May 7th, at the Princeton Club in New York City.

This spring's dinner was one of two dinner meetings NYTSL holds each year featuring speakers addressing current topics of interest

to librarians in technical services and systems. NYTSL is one of the oldest regional groups associated with ALA/ALCTS [American Libraries Association/Association for Library Collections and Technical Services], bringing together librarians and information professionals with similar interests. Information about NYTSL membership can be obtained from Marsha Clark via email, mcsbh@cunyvm.cuny.edu, or phone, (212) 541-0329.

Attention Library School Members: TAKE ADVANTAGE OF OCLC SERVICES

Through the OCLC Library School Program, OCLC helps library schools provide librarians with the skills and qualifications needed to lead in today's information environment. The following OCLC services are available to library school classes and labs:

- ◆ **OCLC FirstSearch service:** library schools receive a free FirstSearch authorization and access to FirstSearch through the Internet with no additional telecommunications charges to access more than 50 popular FirstSearch databases.
- ◆ **OCLC Cataloging service:** access to high-quality records for students to catalog any type of material. Includes access to the NetFirst and WorldCat databases.
- ◆ **OCLC Interlibrary (ILL) Loan service:** students experience actual ILL activity at no cost by borrowing and lending materials with other library schools, and accessing bibliographic and holdings information easily using WorldCat. Students also can create custom holdings groups of other library schools to expedite interlibrary loan.
- ◆ **OCLC Access Suite:** includes OCLC Passport for Windows, OCLC Cataloging Micro En-

New FirstSearch on the Way...

The New FirstSearch is coming! And it's going to make finding, retrieving, and managing information easier than ever before. The completely redesigned interface will include several enhancements requested by FirstSearch users, and the new Web-based Administrative Module will give you even more control in configuring the system to meet your library's needs. Most importantly, the New FirstSearch will help you leverage investments made in cataloging and union listing and make your library more relevant to users by bringing your own holdings to the forefront of search results lists and integrating your electronic and physical holdings.

New FirstSearch search features include multiple database searching, true truncation and wildcards, sorting and relevance ranking of results, and thesaurus-aided searching. In addition, a new Expert search mode has been added for those (including current EPIC users) who prefer a command-line interface.

The new Web-based Administrative Module will provide a number of new options for customizing your FirstSearch account to best suit your users' needs. FirstSearch administrators will be able to control the defaults for holdings displays, settings within the search interface such as default search mode and search operator, and interlibrary loan and full-text access by database. Full-text access will also be controllable at the journal-title level, and there will be options for customizing the ILL form.

Finally, the New FirstSearch puts your library online, by highlighting your own library's physical and electronic holdings, thus making users more aware of what's available locally before

they turn to other sources. The New FirstSearch will also make it easier for users to access both ASCII full-text and Electric Collections Online (ECO) articles by linking those articles to databases throughout the service and by enabling the purchase of ECO articles on a per-article basis.

The beta version of the New FirstSearch will be released soon, to allow librarians to get to know the new interface and to prepare bibliographic instruction materials. For announcements about the release, subscribe to the FirstSearch-L mailing list at <http://www.oclc.org/oclc/forms/fs-list.htm> or visit the Nylink web site at <http://nylink.suny.edu>. For more information, visit the New FirstSearch homepage at http://www.oclc.org/oclc/menu/fs_new.htm or call Joe Ceterski or Nancy Steele at Nylink.

New York Statewide OCLC FirstSearch Program

Renewal time for most FirstSearch subscribers in New York is just around the corner, and once again Nylink will be aggregating libraries across the state to determine statewide discounts. Depending on the final FTE count, discounts this year may reach as high as 37 percent on FirstSearch subscription packages. This year's pricing will also feature an additional discount of five percent for all OCLC member libraries.

In order for your library's FTE count to be included in the statewide aggregation, you must send your FirstSearch subscription order to Nylink no later than June 1, 1999. The final aggregation will take place on June 15, and subscriptions will begin on July 1.

Per-search pricing will also continue to be discounted statewide, with OCLC non-members

paying \$0.70 per search and members paying \$0.60 per search, representing a discount of up to 27 percent off national list prices.

For more information on FirstSearch pricing, contact Joe Ceterski or Nancy Steele, Nylink Reference Services, 1-800-342-3353; or Cheryl Wood, OCLC Account Specialist, 1-800-848-5878, ext. 6222.

ATTENTION Academic Members: LEXIS-NEXIS Aggregated Pricing and Enhanced Features

Nylink has sent pricing information to academic libraries for the LEXIS-NEXIS Academic Universe database nationally aggregated pricing structure. By coming together last year for the first time, the national combined FTE count of more than 4.7 million saved academic libraries in New York State approximately \$1.4 million. If you are an academic institution who missed out last year, be sure to take advantage of this offering. The newly aggregated price will depend on how much content is restored to the database.

Congressional Information Services, the database producer, is reviewing the content and feature functions of LEXIS-NEXIS Academic Universe as part of a thorough redesign, expected in August 1999. CIS has formed partnerships with several universities nationwide. Librarians, students and faculty at these select schools will offer suggestions on new features, content, and an improved "look and feel" for the service. In addition, CIS has established a CIS/LEXIS-NEXIS Academic Universe listserv for additional feedback about how to enhance Universe features.

*Please turn to
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WELCOME!!

Nylink would like to welcome its newest members:

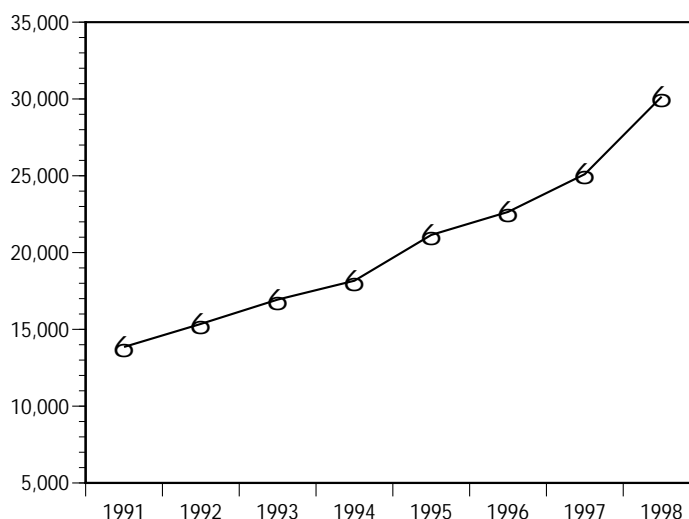
Chadbourne & Parke LLP, located in New York City. The library director is Lillian Arcuri, and their OCLC symbol is EIO.

New York County Public Access Law Library – Douglas Stephens is the Senior Law Librarian, and their OCLC symbol is NSY. This library is open to the public, and is located in Manhattan.

The law firm of **Stroock & Stroock & Lavan LLP**, in New York City. The library director is June Berger. Their OCLC symbol is SSX.

OCLC PARTICIPATING LIBRARIES

Participating Libraries include participants in serial union lists and group access programs and all full cataloging members. (Source: OCLC, Inc.)



CUNY AND SUNY RECEIVE NATIONAL RECOGNITION FROM PC WEEK

The City University of New York and the State University of New York are ranked among the best educational institutions in the country for innovative use of information technology (IT), in a recent issue of *PC Week*. *PCWeek*, in partnership with ZD Market Intelligence, examined specific innovative technologies used by 260,000 government and non-government locations in North America "to find the best and brightest sites" in their search. The rankings demonstrate how these institutions, by using the latest technology in creative ways, improve upon the way information and services are delivered to students, employees and taxpayers.

The City University of New York ranked fourth in the nation among university systems in *PCWeek's* annual *Government and Education Fast-Track 100* survey. CUNY's wide-area network that connects 20 colleges to a central hub has had a dramatic impact on the delivery of student information management systems and a University-wide library system. With a recent upgrade, CUNY now can offer classroom instruc-

tion at multiple locations across the University and can import guest lecturers in seminars and scholarly conferences from remote locations. The video network is also used to facilitate University-wide meetings and professional development events. CUNY is engaged in a multi-year, multi-million dollar capital effort that will include increasing the speed of the wide area connections, which will greatly enhance the performance of the University's already established video network. The City University of New York, the nation's leading urban university, comprises 11 senior colleges, six community colleges, a graduate school, a law school, a medical school and an affiliated school of medicine.

The State University of New York was ranked seventh among educational institutions in *PCWeek's* listing of *Fast-Track Technology Innovators*. The same report ranked SUNY eleventh in a combined list of top *100 IT Innovators in Government and Education*. Examples of SUNY's technological innovations include the SUNY Learning Network, the program

that allows students to take courses online from anywhere, anytime. More than 6,000 students are currently enrolled in what is the first and among the most successful large-scale distance learning systems in the country. The SUNY Learning Network, with academic programs based at more than 40 SUNY campuses, expects to offer close to 1,000 online courses during the next academic year. SUNY also provides its students the opportunity to apply online for entrance to the SUNY campus of their choice, has linked all campuses with high-speed telecommunications, and is making steps toward the creation of a virtual library throughout the University system. SUNY is a unified system of public higher education with 64 campuses enrolling close to 400,000 students, and includes community colleges, two-year colleges of technology, specialized and statutory colleges, traditional four-year colleges, research university campuses and academic health science centers.

[Nylink edited]

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY



For more than 160 years, the Buffalo and Erie County Public Library and its direct forebears have served the people of Western New York with library facilities, resources and programs. Today, more than 600,000 of Erie County's 960,000 residents are registered borrowers. They are served by a major central library in downtown Buffalo, a network of more than 50 community libraries and a fleet of four mobile units that span a 1,045 square-mile service area.

B&ECPL's collections contain more than 4.5 million

volumes, including books, maps, audio and video recordings, and periodicals. Erie County residents borrowed nearly 9 million items from the Library in 1998 – approximately 10 items per capita.

In 1995, the Library began operation of its online public access catalog (OPAC) at selected outlets. In subsequent years, the Library deployed its electronic network to additional outlets, rebuilt and expanded its telecommunications and electrical infrastructure, and, at the end of 1998, unveiled its World Wide

Web site. The Library expects to complete its multi-year OPAC project and provide public Internet access at all library locations throughout Erie County by the year 2000.

Soon, many of B&ECPL's unique treasures, including Mark Twain's handwritten manuscript, *Adventures of Huckleberry Finn*, and the "Milestones of Science" collection of rare and first editions of the major works of Western science and discovery, will become accessible to the world through B&ECPL's Web site.

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More than \$4 million in capital funds from Erie County have supported B&ECPL's ongoing automation efforts. A grant of \$425,000 from the Gates Library Foundation in February of 1998 was a welcome supplement, as was a \$30,000 grant from MCI Telecommunications, which B&ECPL used to purchase its Web server. A quarter million dollar grant from the Library Foundation of Buffalo and Erie County, Inc. provided high quality, custom furniture for new PCs at the Central Library. Truly, B&ECPL's technology efforts have benefited from partnerships and creative collaborations in fund raising.

B&ECPL's collection of 4.5 million volumes includes more than 1 million individual titles. Conversion of this enormous collection began in 1982 and will require many years of effort to complete. B&ECPL uses OCLC exclusively for copy cataloging and has contracted with OCLC many times for retrospective conversion projects, including that of the prestigious Grosvenor Rare Books collection.

In addition to cataloging and RECON, B&ECPL relies constantly on OCLC's Resource Sharing Services and recently began to take advantage of the ILL Fee and Management Service.

B&ECPL is grateful to Nylink for the training opportunities it offers. Staff anxiously awaits the arrival of the periodic schedule of training classes to see which programs are offered in various areas of need. OCLC and Nylink provide a complete package that truly meets the needs of this changing metropolitan library system.

*Submitted by Michael C. Mahaney,
Assistant Deputy Director Buffalo &
Erie County Public Library Community Relations*

**Buffalo & Erie County Public Library
Grosvenor Rare Book Room and
Mark Twain Room, which houses the
manuscript of Twain's *Adventures of
Huckleberry Finn*.**





REGENTS COMMISSION ON LIBRARY SERVICES HEARINGS SCHEDULED

Be part of public hearings in towns and cities across the state on improving library services and meeting the information needs of New York's people and communities. The Regents Commission on Library Services is holding hearings around the state to provide opportunities for citizens, community groups, educational organizations and the library community to participate in a process that will yield improved library services for all New Yorkers.

Appointed in May 1998 by the New York State Board of Regents, the Commission will examine library services in New York State and develop a plan for improving library services to New Yorkers in the 21st century. The Commission's report, due in spring 2000, will make recommendations to ensure that all New Yorkers will have access to a high level of library service.

The schedule of hearings is:

- ◆ **May 13**
Buffalo and Erie County
Public Library
Lafayette Square
Buffalo;
1 - 4 p.m. and 5 - 7 p.m.
- ◆ **May 14**
Onondaga County Public Library
447 South Salina Street
Syracuse;
10 a.m. - 12 noon and 1 - 4 p.m.

- ◆ **May 19**
Long Island Library Conference
Huntington Townhouse
124 East Jericho Turnpike,
Huntington Station
Long Island;
10 a.m. - 12 noon and 1 - 4 p.m.

- ◆ **May 20**
Brooklyn Public Library
Brooklyn Heights Branch
280 Cadman Plaza West
at Tillary Street
Brooklyn
1 - 4 p.m. and 5 - 7 p.m.

- ◆ **June 3**
State University at Albany
Assembly Hall
1400 Washington Avenue
10 a.m. - 12 noon and 1 - 4 p.m.

Pre-registration is recommended, but not required. Individuals and groups can register to testify at a Regents Commission on Library Services hearing by calling 518/474-1195, via e-mail to rcols@mail.nysed.gov or electronically by filing out the form on the Commission website: <http://www.nysl.nysed.gov/rcols>.

Those who pre-register will be notified in advance when they are scheduled to speak. Testimony submitted in advance will be shared with Commission members and posted on the Commission Web site.

Commission members invite testimony on the following topics and other issues regarding New York's libraries:

- ◆ Reasons people use libraries
- ◆ Information needs not being met by libraries
- ◆ Basic services every New Yorker should expect from their library
- ◆ Disparities in library services in the region and how to relieve these disparities
- ◆ The role of the State of New York in ensuring access to library service for the greatest number of people
- ◆ The appropriate roles of local, state, Federal and private funding for libraries
- ◆ Overcoming physical or cultural barriers that prevent or hinder use of the library
- ◆ New services and programs that will bring new users into the library in the future or that will bring users in more often

[Nylink-edited]



Continued from page 3

hancer for Windows, OCLC ILL Micro Enhancer for Windows, OCLC CJK software [to access and catalog online Chinese, Japanese, and Korean (CJK) materials with CJK characters], and the OCLC Cataloging Label Program. Product descriptions and products are available on the OCLC Access Suite compact disc and can be downloaded from the Web at <http://www.oclc.org/oclc/menu/suite>.

Additional OCLC products available to library schools include OCLC CatCD for Windows; the OCLC Selection service; OCLC Union List; the OCLC Name-Address Directory; and Dewey for Windows software. Descriptions of these

services can be found on OCLC's Web site at www.oclc.org

OCLC also provides free Internet connect time to OCLC's Web site for library schools, which provides connections to OCLC FirstSearch, Cataloging, and Resource Sharing and access to OCLC documentation, newsletters, news releases, publication lists and order forms.

OCLC provides one free copy of printed training materials for all OCLC products and services used, including Computer-Based Training (CBT) and demonstration diskettes to library schools. For each online system or service, OCLC provides one free copy of the user manual, training manual, or reference guide, if available.

OCLC also supports research at universities to advance goals, and The OCLC Library and Information Science Research Grant program awards grants for research conducted by faculty in schools of

library and information science. Up to \$10,000 for research-related expenses is awarded for projects through an extensive evaluation process. In return, recipients share nonproprietary discoveries through library literature and the Annual Review of OCLC Research.



Group tours of OCLC in Dublin, Ohio are available to library school students. For more information, please contact Bob Murphy, OCLC Public Relations, 800-848-5878, extension 5136, or send an E-mail message to bob_murphy@oclc.org

Library schools are responsible for terminal maintenance, training fees, and network fees, if applicable. If your library school is interested in learning about how OCLC can be incorporated into your program, please call Nylink at 800-342-3353 or 518-443-5444.

R ♦ E ♦ F ♦ E ♦ R ♦ E ♦ N ♦ C ♦ E N ♦ E ♦ W ♦ S

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Subscribers to any CIS Universe product may subscribe by sending a request by email to owner-acaduniv-1@us.net. The subscription request in the body of the email should indicate the listserv name (acaduniv-1) and have this format: Jane Doe, University of Anyplace: subscribe acaduniv-1 doe@any.edu.

New features of LEXIS-NEXIS Academic Universe planned include:

- ♦ Redesigned research categories
- ♦ The ability to search a comprehensive title list for a publication and then link to the appropriate search form
- ♦ New content

♦ Vastly expanded and improved help

♦ Relevance ranking

♦ Tagging items to print or view

If you have any questions about subscribing, please contact Nancy Steele [steelen@nylink.suny.edu] at the Network [800-342-3353].

[CIS-edited]

Wilson on the Way....

Nylink currently offers discounts to libraries on H.W. Wilson disk products. In the near future, Wilson Web-based and Window products will also be available through Nylink's Cooperative Purchasing program, at a discount.

Be on the alert for Wilson promotions coming from Nylink soon!

Full Nylink members can take advantage of these discounts, and others can join the Cooperative Purchasing Program for a nominal annual rate to take advantage of the Wilson discount, and discounts on many other products and services. For a complete list of services available through the Coop Program, visit our Web site at <http://nylink.suny.edu/coop/coop.htm>.

If you are not a full member and interested in joining the Coop Program, please contact Kathleen Gundrum [gundrum@nylink.suny.edu] at Nylink.

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TRAINING CALENDAR DUE OUT IN MAY

The July – December 1999 Training Calendar will be posted to our Web site mid-May and will also be mailed to member contacts at this time.

Numerous classes have been revised and added for the upcoming training calendar. Our Information Technology section (formerly Communications & Access) has been expanded to include a list of revised HTML classes, as well as new technology and Web site design classes. Reference & Resource Sharing will offer a completely redesigned FirstSearch class to reflect the New FirstSearch. Watch for new and updated classes in electronic reference and cataloging.

Look for training to be offered in Albany, Buffalo, Highland, Long Island, New York, Rochester and Syracuse, as well as various hosted sites throughout New York State. Contact Lauren Pinsley at the Network if your institution would like to request an onsite training session or host a training session. Please see our current calendar (available on our Web site) for information on hosting and onsite training.

Finally, the Network is pleased to announce that the cost for half-day, non-OCLC training has been reduced to \$30 for full members. Full day courses remain \$50 for full members. Please see course listings in the upcoming calendar for a complete list of prices.

NYLINK SAYS GOODBYE TO TWO STAFF MEMBERS

Nylink regretfully says goodbye to two longtime friends and colleagues who have left for new job opportunities. We would like to wish Denise Anderson, Account Clerk, and Sue Barnes,

Information Technology Network Liaison, the best in their new positions.

Sue has taken a position at the State University of New York at Albany as Technology Support Coordinator in the Center for Excellence in Teaching & Learning where she will manage and maintain CETL facilities (including digital classrooms, development labs and studios), as well as supervise technical support staff and students. Ironically the CETL offices, where Sue will help support and train faculty and graduate teaching assistants, are located in the library on the SUNY Albany campus.

While at the Network for more than 11 years, Sue played a crucial role in the Information Technology Service area (formerly Communications & Access) supporting multidrop migration, tape services and workstation purchases among many things.

"I'll miss working with everyone at Nylink and the folks at OCLC," Sue said recently, "but I'll especially miss talking to and helping people at the member libraries. Over the years I had made quite a few really good 'phone relationships' and those will be missed."

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Email @nylink.suny.edu

MARY-ALICE LYNCH [lynchma]
Executive Director

ERICK BERRY [berrye]
Business Manager

BONNIE BENAQUISTO [benaquistob]
Training Secretary

MEREDITH CASE [casem]
Communications/Web Manager

JOSEPH CETERSKI [ceterskij]
Network Liaison Officer, Reference & Internet Services

CAROL DONATO [donatoc]
Administrative Aide

MARY EDGERTON [edgertonm]
Senior Network Liaison Officer, Collections & Technical Services

KATHLEEN GUNDRUM [gundrumk]
Membership Services Librarian

LYNNE KRAUS [krausl]
Network Liaison Officer, Collections & Technical Services

LARRY LEVINE [levinel]
Information Technology Specialist

JANE NEALE [nealej]
Information Technology Coordinator

JON PENN [pennj]
Senior Network Liaison Officer, Resource Sharing

LAUREN PINSLEY [pinsleyl]
Senior Network Liaison Officer,
Automation Liaison/Training Coordinator

NANCY STEELE [steelen]
Senior Network Liaison Officer, Reference & Internet Services

For more than 16 years, Denise worked in the Business Office answering members' billing inquiries and sending the monthly invoices. She now works at the New York State Attorney General's Office as an Account Clerk.

We will miss Sue and Denise and we know that they will be as invaluable in their new positions as they were here at the Network

LIBRARY STUDENT DISCOVERS NYLINK

Carol Trager has become a valued member of the Network staff as a part-time student worker. She has helped with everything from general office tasks to organizing the office periodical collection and providing suggestions for making our documentation room more effective.

Carol, an MLS candidate at the State University of New York at Albany's School of Information Science & Policy, chose librarianship through her love of libraries and as a career change.

Working at the Network has expanded Carol's knowledge of OCLC, and Nylink in particular. Her original perception that our office's focus was cataloging has been expanded to realize that "Nylink provides numerous products and services to the library community" in an effort to work with members to fulfill that community's needs.

Our thanks go out to Carol and we look ahead to her graduating and leaving us with a mixture of best wishes and sadness.

SPRING PROGRAMS...FALL PLANS IN THE WORKS

Nylink is pleased to offer a number of programs this year at various regions throughout the state. If you are interested in attending a Spring or Summer program, **DON'T DELAY!!**

Register for these meetings on our Web site at <http://nylink.suny.edu>, or call the Network at 800-342-3353 to request a registration form. Also visit our Web site for additional program information for these events:

◆ MAY 20-21 ◆

CJK 3.0 Workshop

Queens Borough Public Library
Jamaica, New York

Hisako Kotaka, CJK Product Manager at OCLC, will speak.

◆ MAY 21 ◆

New Models for Interlibrary Loan and Resource Sharing

Syracuse University

Tom Delaney, Colorado State University; Harry Kriz, Virginia Tech; and Collette Mak, OCLC will discuss how the ILL model has changed and how new ILL systems have been implemented.

Cost (including program and lunch):
\$30 - Full Network members
\$45 - Selective (GAC) users
\$60 - Others

◆ JUNE 4 ◆

Searching and Researching in the Electronic Environment: Looking Toward the Millenium

New York Public Library
Donnell Library
53rd Street, New York City

Reva Basch, Aubergine Information Services, Sea Ranch, CA; Marylaine Block, St. Ambrose University, Davenport, IA; Sue Feldman, Datasearch, Ithaca; and Elizabeth Liddy, Dr. Link and Syracuse University, will discuss the Web, including searching, resources, research possibilities, and the electronic environment in the millennium.

Cost:
\$75 - Full Network members
\$95 - Others

◆ JULY 9 ◆

Collection & Technical Services Symposium: Managing Virtual Library Collections

Nazareth College
Rochester

Karen Calhoun, Cornell University; Judi Briden and Allison Zhang, University of Rochester; Larry Randall, SUNY Office of Library Services; Nina Warren, Genesee Community College; and Rod Perry and staff, Rochester Public Library, will discuss their policies and practices regarding electronic resources, including selection criteria and cataloging.

Cost:
\$25 - Full Network members
\$50 - Others

VISIT OUR WEB SITE AND WATCH OUR PUBLICATIONS FOR INFORMATION ABOUT OUR FALL EVENTS:

◆ SEPTEMBER 24 ◆

LAMA Institute of the Year: Libraries in the Digital Age: Visions for the Future and Road Maps for Change

Hudson Valley Community College
Troy

(Library Administration & Management Association, a division of ALA)

◆ OCTOBER 4-6 ◆

Continuity and Innovation in Resource Sharing: an OCLC Institute

Poughkeepsie, NY

Co-Sponsored by Nylink and Nelinet

◆ OCTOBER 15 ◆

Nylink Information Showcase

Madison Square Garden Theatre
New York, New York

◆ NOVEMBER 19 ◆

Nylink Annual Meeting

Westchester Marriott, Tarrytown

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NYLINK NEWS

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NYLINK COUNCIL

Nylink Council (formerly SONAC – the SUNY/OCLC Advisory Committee) elections were held this spring to determine who would represent the membership in the following categories:

- ◆ **Users Council** ◆ **Independent Higher Education** ◆ **Other Libraries** (two positions were open)

Here is an updated listing of your Nylink Council representatives. Newly elected individuals are noted in bold. Congratulations and welcome to the new representatives!

OCLC USERS COUNCIL

- ◆ Sharon C. Bonk
Queens College - CUNY
email: sboqc@qcvaxa.aac.qc.edu
- ◆ Lynne King
The Sage Colleges
email: kingl@sage.edu
- ◆ Jennifer Morris (re-elected)
Hobart & William Smith Colleges
email: morris@hws.edu
- ◆ James Simonis
Le Moyne College
email: simonis@maple.
lemoyne.edu

INDEPENDENT HIGHER EDUCATION

- ◆ Melissa Hinton
Long Island University
C.W. Post Campus
email: mhinton@titan.liu.edu
- ◆ Margaret Johnson
Ithaca College
email: mjohnson@ithaca.edu
- ◆ Loretta Ebert
Rensselaer Polytechnic Institute
email: ebertl@rpi.edu

- ◆ Patrick Callahan
St. John's University
email: callahap@stjohns.edu

PUBLIC HIGHER EDUCATION – SUNY STATE OPERATED CAMPUSES

- ◆ Germaine C. Linkins
State University at Potsdam
email: linkingc@potsteam.edu

PUBLIC HIGHER EDUCATION – SUNY COMMUNITY COLLEGES

- ◆ Brenda E. Twiggs
Hudson Valley Community College
email: twiggbre@hvcc.edu

PUBLIC HIGHER EDUCATION – CUNY

- ◆ Bonnie Nelson
John Jay College of
Criminal Justice
email: brnjj@cunyvm.cuny.edu

HEALTH SCIENCE LIBRARIES

- ◆ Enid Geyer
Albany Medical College
email: geyer@ccgateway.amc.edu

PUBLIC LIBRARIES

- ◆ John A. Richardson
Suffolk Cooperative Library System
email: jrichard@suffolk.lib.ny.us

OTHER INSTITUTIONS

- ◆ Laurie Brooks (re-elected)
Tompkins-Seneca-Tioga BOCES
email: lcb@tstboces.org
- ◆ Kathleen Miller
Rochester Regional Library Council
email: kmiller@mcls.rochester.
lib.ny.us
- ◆ Susan Frey
South Central Regional
Library Council
email: sfrey@lakenet.org

FOR-PROFIT INSTITUTIONS

- ◆ Marian J. Smith
General Electric
email: marian.smith@
excolerdge.crd.ge.com

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Please send comments, information, or changes of address to:

Kathleen Gundrum, Co-Editor • Meredith Case, Co-Editor
Nylink, SUNY Plaza, Albany, NY 12246

(800) 342-3353 or (518) 443-5444 • FAX (518) 432-4346
<http://nylink.suny.edu>

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