

# Status Line



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Founded in 1973 as The SUNY/OCLC Network

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## GENERAL INFORMATION

### INFO BITS

#### NYLINK COURSE CATALOG

The Nylink Course catalog and training schedule was mailed this January.

Visit the Training Section of our web site (<http://nylink.suny.edu/training.htm>) for the updated course descriptions, as well as the training schedule presented by location, by date, by course and in calendar form. Online registration is also available.

#### FOREST PRESS PUBLISHES NEW SUBJECT BROWSING GUIDE

OCLC Forest Press has published *People, Places & Things*, a list of more than 50,000 Library of Congress Subject Headings paired with corresponding Dewey Decimal Classification numbers. Information is available at: <http://www.oclc.org/oclc/press/20011126.shtm>.

## Calendar of Events

Nylink Closed  
Martin Luther King, Jr. Day  
**January 21, 2002**

Nylink Closed  
President's Day  
**February 18, 2002**

CONSER Basic Serials Cataloging Workshop  
Nylink Offices, Albany, New York  
**April 24-25, 2002**

Nylink Annual Meeting  
Gideon Putnam, Saratoga Springs  
**April 29-30, 2002**

School Library Media Section Conference  
**May 2-4, 2002**  
*Nylink will be an exhibitor*

Long Island Library Conference  
**May 8, 2002**  
*Nylink will be an exhibitor*

Westchester Library Association Conference  
**May 10, 2002**  
*Nylink will be an exhibitor*

Nylink Closed  
Memorial Day  
**May 27, 2002**

Visit our Web site (<http://nylink.suny.edu>) for current information.

*Home Is Where The Heart Is*





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# COLLECTIONS AND TECHNICAL SERVICES

## OCLC CATME 2.00 NOW AVAILABLE

OCLC CatME for Windows, version 2.00, is available for download from the OCLC Web site. Version 2.00 includes several enhancements to existing functionality and new support for NACO (Name Authority Cooperative Program) activity for creating authority records. For more information on the enhancements and to download the software, please visit the CatME home page at <http://www.oclc.org/catme/>.

OCLC CatME software, which combines interactive online searching and processing with optional offline batch functions, is available at no charge to OCLC cataloging members.

[OCLC – edited]

## FIELD 035 — SYSTEM CONTROL NUMBER

As part of last year's MARC Update 2000 <http://www.oclc.org/oclc/tb/tb236/index.htm>, field 035 was redefined for local use. OCLC recently completed a scan to convert or delete field 035 on 1,686,353 records. On November 4, 2001, OCLC added field 035 to the table that strips local-use fields from master database records. The field is still available for local use and is retained in the library's archive record, OCLC-MARC records, and exported records. As with other local-use fields, it no longer remains in the master database record.

[OCLC – edited]

## CATEXPRESS USER GUIDE, THIRD EDITION AVAILABLE

The third edition of the *CatExpress User Guide* is now available on the OCLC web site in PDF and Word versions at <http://www.oclc.org/oclc/man/10482catx/index.htm>. The PDF version is best for local printing. Users may download the Word version and make custom edits to reflect local practice. The editing feature is especially attractive to groups that have to use the same set of procedures across all libraries.

The OCLC Cataloging Express service (CatExpress) moved into the OCLC CORC environment on July 29, 2001. While screen displays have a new look, the CatExpress functionality remains basically the same. Changes are documented in the third edition.

[OCLC – edited]

## DECEMBER CORC INSTALLATIONS

### Abridged WebDewey

The major enhancement in Build 1.22 is the addition of access, by additional subscription only, to a new service, Abridged WebDewey. This new service offers users of the abridged Dewey Decimal Classification browser-based access to the enhanced Abridged Edition 13 database. Detailed product and ordering information is available at <http://www.oclc.org/fp/>.

### WebDewey Quarterly Update

A user annotation feature will be added, allowing you to insert notes about local classification practice into the Dewey database. Notes can be designated as either institutional or personal. Institutional notes will be viewable by all users at an institution; personal notes will be viewable only by the holder of the authorization who created the note. Viewing of notes can be customized based on that designation.

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In addition, updated LCSH mappings from the new Forest Press print publication, *People, Places & Things* will be added to WebDewey.

**Logon Screen**

The logon screen will be changed slightly to accommodate the listing of WebDewey along with CORC and CatExpress.

**CORC/CatExpress Home Pages**

A link to the OCLC Systems Alert page will be added to the "Useful Links" section of these pages.

Feedback about CORC is welcome. It is recommended that you use the Contact Support feature in CORC to send both reports of problems and also suggestions for improvements. The general information site for CORC is <<http://www.oclc.org/corc>>.

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## INFORMATION TECHNOLOGY

### REMINDER: WINDOWS 95 SUPPORT ENDED DECEMBER 31, 2001

OCLC discontinued support for Windows 95 on December 31, 2001, at the same time that Microsoft discontinued support. OCLC expects that applications will continue to work; however, no testing will be conducted and no support will be offered for Windows 95. OCLC expects to end support for Windows 98 and Windows NT 4.0 on June 30, 2003, at the time that Microsoft ends support. Visit the OCLC Access Suite Applications System Requirements document on the OCLC web site at <http://www.oclc.org/oclc/menu/suite/systemrequirements.htm> for more information on compatibility between OCLC software and Windows operating systems.

[OCLC – edited by Jane Neale, Information Technology Coordinator, Nylink]

### VERSION 2.00 OF THE OCLC CATME FOR WINDOWS RELEASED

OCLC CatME for Windows version 2.00 is now available for electronic download. This version includes several enhancements to existing functionality and new support for NACO (Name Authority Cooperative Program) activity for creating authority records. You can install CatME 2.00 over previous versions; you do not need to uninstall previous versions before upgrading. CatME 2.00 is available only via electronic download; it is not available on the OCLC Access Suite compact disc. OCLC will include the next version CatME (2.10) on the compact disc in 2002.

When you upgrade to CatME 2.00, your authority local files created with previous versions of CatME will be converted to work with CatME 2.00. Once a file has been converted, you cannot use it with previous versions of CatME. Visit the CatME home page at <http://www.oclc.org/catme/> for more information about this version of CatME. Select "New with CatME" in the right column for an updated list of the coming enhancements.

[OCLC – edited by Jane Neale, Information Technology Coordinator, Nylink]

### OCLC WINDOWS-BASED SOFTWARE AND WINDOWS XP

OCLC has completed testing of the OCLC Access Suite components with a beta version of Microsoft Windows XP. All OCLC Access Suite components are compatible with Microsoft Windows XP. The installation program for some components was updated on the OCLC Access Suite download site. If installing under Microsoft Windows XP, you will need to use the download version for most components, instead of the version available on the OCLC Access Suite compact disc. OCLC will repeat the testing with the production version of Microsoft Windows XP and will announce any changes to the testing results. For more details, please see <http://www.oclc.org/services/operatingsystems/windowsxp.shtm>.

[OCLC – edited by Jane Neale, Information Technology Coordinator, Nylink]



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# REFERENCE SERVICES

## FIRSTSEARCH NEWS

### CUSTOMIZED MARC RECORDS FOR FIRSTSEARCH ELECTRONIC COLLECTIONS ONLINE SUBSCRIBERS

OCLC now provides libraries with customized sets of MARC bibliographic records that match the electronic journals to which they subscribe in the Electronic Collections Online (ECO) database through the FirstSearch service. These ECO bibliographic records are provided at no charge to ECO subscribers.

The benefits of this new service are:

- Libraries can add bibliographic records for their ECO electronic journal subscriptions to their local library catalogs.
- Libraries can maintain high-quality catalog records with ECO bibliographic records that meet the standards of other records in their local catalogs.
- ECO MARC bibliographic records can alleviate the cataloging demands of ordinarily high-maintenance serials records.
- Libraries' OCLC symbols are added to records in the WorldCat database thus communicating ownership of their ECO journals to other libraries.
- There is no charge for this service.

#### **How to Order**

This method of providing bibliographic records for ECO differs from providing records through the standard OCLC WorldCat Collection Sets service because (1) there is no charge for the service and (2) it delivers a customized set of records that matches a library's ECO journal subscription(s) order.

Libraries may fill out an ECO bibliographic records order form at the same time that they submit subscription orders or renewals for ECO journals. The order form, "Bibliographic Records for Electronic Collections Online," is located at <<http://www2.oclc.org/oclc/pdf/bibeco.pdf>>.

#### **Record Selection**

Libraries may request records for either the full set of all ECO journals to which they subscribe or for just the new titles that they are adding to their ECO subscription holdings.

Libraries may specify whether they wish to receive records that represent the paper version (print ISSN) or the electronic version (electronic ISSN) of the journal.

#### **Record Customization Options Provided at No Charge**

On the "Bibliographic Records for Electronic Collections Online" order form, libraries may specify that the following information be added to their electronic journal bibliographic records at no charge:

- Local call number to 090, 092 or 099 field
- Local information to 590 or 949 field
- Holding code in 049 field (This is required information.)

#### **Additional Record Customization Options Available for a Fee**

Libraries that wish to add customization options may do so through OCLC WorldCat Collection Sets for an additional charge. Customization options available through WorldCat Collection Sets for this purpose include the following:

- Replace existing 856 fields with a single 856 field.
- Replace (or add if none exist) a public note (\$z) to existing 856 fields.
- Delete specified fields.
- Add specified fields.
- Apply input stamp(s) to the 049 field.
- Do not deliver records that already have the ordering institution's holding symbol attached in WorldCat.

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These options are included on the "Bibliographic Records for Electronic Collections Online" order form (see above), along with the additional prices for this work. The per-record charge for the WorldCat Collection Sets enhancement options is product code TAP3964 – WCS Electronic Records.

### Record Delivery Options

Records for ECO journals are delivered through the OCLC Electronic Data Exchange (EDX) service. Libraries that want to receive their records via EDX must either use an existing EDX account or establish a new EDX account. EDX accounts must be set up to deliver records from OCLC WorldCat Collection Sets. Libraries may subscribe to EDX through the OCLC Product Services Web or by completing the electronic version of the EDX Assessment form <[https://www3.oclc.org/app/edx\\_assessment](https://www3.oclc.org/app/edx_assessment)> or the PDF version of the EDX Assessment form <<http://www2.oclc.org/oclc/pdf/edxasm.pdf>>.

For more information, please contact Donna Dixon, OCLC Services Representative (dixond@nylink.suny.edu), or Joyce Rambo, Reference & Internet Services Librarian (ramboj@nylink.suny.edu) at Nylink (800-342-3353/518-443-5444).

[OCLC - edited]

## IP-ADDRESS RECOGNITION IN THE FIRSTSEARCH ADMINISTRATIVE MODULE

OCLC added a helpful new feature to the FirstSearch Administrative Module in November, IP-Address Recognition. You can enter or change your library's IP-address directly into FirstSearch by using the FirstSearch Administrative Module. Changes take effect immediately. IP (Internet Protocol)-address recognition permits access to FirstSearch from known IP addresses thus bypassing the need to type in your library's FirstSearch authorization number and password.

Every FirstSearch authorization comes with an attendant FirstSearch Administrative Module. The FirstSearch Administrative Module (AdminModule, for short) is a Web-based tool that allows libraries to customize FirstSearch to meet their own unique circumstances and needs.

Please follow these steps to establish IP-access to FirstSearch using your AdminModule.

1. Go to the FirstSearch AdminModule Web address at: <<http://firstsearch.oclc.org/admin>>
2. Type in your FirstSearch authorization number and password. (Your AdminModule authorization number is the same as your FirstSearch service authorization number. Your password is the same as your FirstSearch service password, unless you have already changed it as OCLC recommends).
3. Click on "System Settings" on the navigation menu (left-hand column with blue background).
4. Click on "IP-Address Recognition" on the navigation menu.
5. Enter your IP address in the first line of boxes on the orange screen (just the numbers -- the periods are already there).
6. Click on the "Add" arrow, at right. The IP address numbers you just entered will appear in the "IP Address List" box.
7. To delete an IP address, highlight it in the "IP Address List" box. Click on the "Delete" x-button, at right.
8. Click on the "Save Changes" button at the bottom of the screen. A "changes have been saved" dialog box will appear.
9. Click on "Exit" at the bottom of the navigation menu to exit properly.

The changes take effect immediately.

If you have more than one FirstSearch authorization, be sure to follow the instructions at the bottom of the screen for how to construct the FirstSearch URLs for your other FirstSearch authorizations (those URLs must include an authorization number).

**Note: Never use your Browser's navigation buttons when using the Administrative Module, or you will be kicked off for 45 minutes!**

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For complete instructions on IP-access to the FirstSearch service, please refer to "IP-Address Recognition Access to FirstSearch: Getting Started" at <<http://www.oclc.org/firstsearch/documentation/ip/>>.

For more information, please contact Joyce Rambo, Reference & Internet Services Librarian (ramboj@nylink.suny.edu), at Nylink (800-342-3353/518-443-5444).

[OCLC - edited]

## PER-SEARCH ACCESS TO RILM MUSIC ABSTRACTS DISCONTINUED

At the request of the database producer, Répertoire International de Littérature Musicale, per-search access to RILM Music Abstracts will be discontinued on FirstSearch by January 31, 2002. As of February 1, 2002 the RILM Music Abstracts database will be available via FirstSearch by subscription only.

OCLC has several payment programs to help libraries maintain affordable access to RILM Music Abstracts via FirstSearch by subscription, including special pricing for small academic institutions, substantial discounts for FirstSearch per-search libraries that purchase subscriptions, and a delayed payment plan to help libraries transition to a new fiscal year.

For more information, please contact Donna Dixon, OCLC Services Representative (dixond@nylink.suny.edu), or Joyce Rambo, Reference & Internet Services Librarian (ramboj@nylink.suny.edu) at Nylink (800-342-3353/518-443-5444).

[OCLC - edited]

## ALTERNATIVE PRESS INDEX AVAILABLE ON FIRSTSEARCH

The Alternative Press Index database became available on FirstSearch in November. The Alternative Press Index is produced quarterly by the Alternative Press Center (APC) and indexes 290 alternative, radical and left periodicals, newspapers and magazines that report and analyze the practices and theories of cultural, economic, political and social change. The coverage in the database currently extends back to 1991.

OCLC-member libraries have consistently requested the Alternative Press Index, most recently at the meeting of the Reference Services Advisory Committee in March 2001. Library Services staff also recently identified the Alternative Press Index as one of the key databases they would like to see included in the FirstSearch service. According to holdings in WorldCat, over 480 libraries own the Alternative Press Index. Please visit the site for a list of libraries where the Alternative Press Index is available: <[http://www.altpress.org/ls\\_label.html](http://www.altpress.org/ls_label.html)>.

The kinds of articles covered in the Alternative Press Index range from news and reporting from titles such as *In These Times*, *The Nation*, *The Progressive*, and *American Dispatches* to journals such as *Hypatia: A Journal of Feminist Philosophy* and *Constellations: An International Journal of Critical and Democratic Theory*. The index is also now tri-lingual and truly international in scope, covering periodicals in English, Spanish and French, with titles published from around the world. While primarily covering periodicals, the Index also includes occasional books and pamphlets. A large percentage (some sources report up to 90%) of the publications indexed in Alternative Press Index are unique and not indexed in the *Reader's Guide to Periodical Literature* or the *Social Sciences Index*. The Alternative Press Index specifically indexes magazines and journals on the political, social and economic left.

From its inception in 1969, the Alternative Press Center has maintained a library and published the Alternative Press Index. The index began with coverage of 72 periodicals; today it indexes 290 titles. In 1994, initial arrangements were made with the Albin O. Kuhn Library of the University of Maryland at Baltimore County to archive the Alternative Press Center's collection of periodicals. In the same year, University Microfilms Inc. (now Proquest Information and Learning Company) began microfilming an extensive selection of the Center's collection as a part of its Underground Press Series. Over 600 titles dating back to 1966 are currently archived in the special collections section of the Albin Kuhn Library. The Alternative Press Center has also loaned its copy of the UMI Underground Press Collections micro-

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film series to the Kuhn Library. In conjunction with the microfilm, the archives represent one of the most complete collections of alternative and left-wing periodicals available in the United States.

The Alternative Press Index is available on both a per-search and a subscription basis.

For more information, please contact Donna Dixon, OCLC Services Representative (dixond@nylink.suny.edu), or Joyce Rambo, Reference & Internet Services Librarian (ramboj@nylink.suny.edu) at Nylink (800-342-3353/518-433-5444).

## **NETLIBRARY NEWS**

### **OCLC MAKES OFFER TO PURCHASE ASSETS OF NETLIBRARY**

Subject to the approval of the bankruptcy court, OCLC Online Computer Library Center announced that it had made an offer to purchase substantially all the assets of netLibrary and assume certain netLibrary liabilities. netLibrary is a leading provider of eBooks, eTextbooks and Internet-based content/collection management services.

Concurrently, netLibrary announced that it had voluntarily filed a petition with the U.S. Bankruptcy Court for the District of Colorado for relief under Chapter 11 of the U.S. Bankruptcy Code. The transaction includes a loan from OCLC, to be repaid upon the consummation of the asset sale, to fund netLibrary's on-going operations through the transition period. OCLC's purchase of netLibrary's assets and its operating-funds loan to netLibrary have both been approved by the bankruptcy court. The sale is expected to be completed in January.

"Electronic books and other forms of electronic content are quickly becoming strategic drivers in the sharing and advancement of knowledge in the digital age," said Jay Jordan, president and CEO, OCLC. "This potential alliance with netLibrary would advance our strategic directive to deliver technologies and services that support, extend and enhance the OCLC membership cooperative. eBooks complement our growing e-journal collection and provide exciting new synergies for our cataloging, resource sharing, reference and digital preservation services."

"OCLC represents an excellent opportunity for netLibrary patrons, customers and content partners to continue to deliver the benefits of eBooks and electronic media to an expanding market. OCLC and netLibrary share a common commitment to grow and strengthen the role of libraries and educators in the digital age," said Rob Kaufman, president and CEO of netLibrary. "We are proud of netLibrary's role in pioneering the eBook and eTextbook markets. A potential alliance with OCLC would extend the opportunity to reach more patrons, grow catalog content and provide new and innovative learning opportunities in libraries, classrooms, homes and offices around the globe."

#### **About netLibrary**

netLibrary is the leading provider of eBooks and Internet-based content management services for the institutional library market. netLibrary develops, archives, hosts and maintains eBook collections for academic, corporate, public and school libraries. Visit Nylink's Cooperative Purchasing web pages on netLibrary <<http://nylink.suny.edu/coop/netlibi.htm>> for more information on the Nylink – netLibrary relationship.

## **NOTICED ON THE NET**

Well, this time we'll cover the end of one year and the beginning of a new one. I hope you all had a happy holiday season. To help inaugurate the new year, we again have an assortment of web goodies for your approval: primary source documents in American history; medical information in Russian; information on herbs and growing/using them; a detailed, technical site on GPS; a guide to what you eat and/or should eat; free sheet music and the Nixon White House tapes.

#### **AmDocs: Documents for the Study of American History**

([http://www.ukans.edu/carrie/docs/amdocs\\_index.html](http://www.ukans.edu/carrie/docs/amdocs_index.html)) is an interesting collection of primary documents relating to American history. They range from the 15th century through 2001, providing an interesting and eclectic collection that should prove useful to a wide range of historical interests. Some examples: Christopher Columbus, Letter to the

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King and Queen of Spain (1494); Ralph Lane, The Colony at Roanoke (1586); The Iroquois Constitution; The Fundamental Orders of Connecticut (1639); Robert Beverley on Bacon's Rebellion (1704); Albany Plan for a Union (1754); Jefferson's notes on Slavery; The Federalist Papers (1787); Donner Party logs (1846-47); Ordinances of Secession; Albert Underwood's Civil War Diary; Geneva Conventions; and many more. This site should prove to be a valuable addition to the basic electronic reference collection.

Interested in medical information in Russian? Go to **MedInfoRus** (<http://medinforus.homestead.com/MedInfoRus~ns4.html>). This site has been developed by a group of medical librarians who wish to help Russian-speaking users search the Internet for medical information. There are links to medical web sites, electronic publications, dictionaries, and other useful resources. Some points of particular interest: e-Books on clinical pharmacology, a medical encyclopedia, physician's handbook, and more. The sponsoring group especially notes the guide in Russian on how to search PubMed, as well as access to Medline through a Russian server with a Russian interface. There are medical sites and directories from a variety of sources: a Russian medical server – one of the largest Russian medical websites; List.RU-Medicine – a version of Russina Yahoo, providing access to a variety of health and medical resources; and EurasiaHealth Knowledge Network – a project of the American International Health Alliance, an online clearinghouse featuring a library of multilingual health resources, databases, and interactive forums. Certainly a valuable addition to electronic health/medical resources.

Since winter has arrived, you might want to look at **Herb Gardening** (<http://www.urbanext.uiuc.edu/herbs/index.html>). This site is provided by the University of Illinois Extension, Urban Programs Resource Network and includes (in a lovely site) information on common herbs and some tips for preserving them. While not a large site, there is basic information on many herbs, with more detailed information on growing and using a number of them. There is also an interesting section on preserving herbs: bag drying, tray drying, microwave drying, and freezing. A nice site, particularly when it's cold and snowy outside!

**The Global Positioning Overview** (<http://www.colorado.edu/geography/gcraft/notes/gps/gps.html>) is a very useful source for anyone who would like to gain some knowledge about the GPS satellite navigation system. Some basics from the site: GPS is funded by and controlled by the U.S. Department of Defense; GPS provides specially coded satellite signals that can be processed in a GPS receiver, enabling the receiver to compute position, velocity and time; four GPS satellite signals are used to compute positions in three dimensions. There is a reference list included. An interesting site to explore and a topic which many of us would like to know more about.

The holiday "eating" season may be a good time to take a look at **The Food Guide Pyramid** ([http://www.pueblo.gsa.gov/cic\\_text/food/food-pyramid/main.htm](http://www.pueblo.gsa.gov/cic_text/food/food-pyramid/main.htm)). This site offers the fulltext of The Food Guide Pyramid – going beyond the basic four food groups to help you put the Dietary Guidelines into action. If you're looking to improve your diet, this booklet has a lot of good information. For example, under Fats, the text deals with How much fat can I have?, How to check your diet for fat, Are some types of fat worse than others? and How do I avoid too much saturated fat? There is a great deal of useful information here, culminating in a chart - How to Rate Your Diet (you might want to wait until after New Years)!

**The Free Sheet Music Guide** (<http://www.freesheetmusicguide.com>) says they've "...spent countless hours searching the net for the best free sheet music web sites available." You may browse the guide by category: popular, classical, Christian, Christmas, early/historical and original. Each site listing includes a detailed review. There is also a section on sheet music for sale.

C-Span has made the **Nixon White House Tapes** (<http://www.c-span.org/executive/presidential/nixon.asp>) available. The tapes consist of approximately 3,700 hours of recordings containing about 2,800 hours of recorded conversations between President Nixon, his staff, and visitors at locations in the Oval Office, the President's Executive Office Building hideaway office, the Cabinet Room and elsewhere. There are links to related resources: White House briefings, Presidential documents, Ford Pardon of Nixon, LBJ White House tapes, and more. An important historical/political resource.

Well, that's it for the year 2001. I hope you all had a wonderful holiday season and we all have renewed hope for the New Year.

Nancy Steele, Cooperative Purchasing Services Manager, Nylink



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# RESOURCE SHARING

## INTERLIBRARY LOAN TOPICS

### RECENT ENHANCEMENTS TO OCLC WEB ILL

On December 9, 2001, OCLC installed several enhancements to the ILL Web interface. These included:

- Name/title auto-derived searching capability, including revised Help topics and a new Margin Tip.
- "Jump" to a state abbreviation or page number when multiple holdings screens exist (similar to the "Tag" command in Passport).
- Persistent symbols in a selected lender string, after returning to a bibliographic record and viewing different holdings displays.
- Addition of the library symbol to the top line of a Name-Address Directory record ("General Record Information for XXX")
- Enhanced printing options to speed process and/or reduce paper, by adding an option in the Local Browser Settings to reduce print font size and, in Internet Explorer, an option to skip the print preview window.

An earlier group of enhancements to OCLC Web ILL was installed in October. These enhancements included:

- An option to "script in" both the authorization and password, or the authorization alone, via the Local Browser Settings; a default authorization and password can be enabled through the local browser settings.
- An option to set up to four favorite Union Listing group symbols and up to four favorite Group Access Capability group symbols, via the Local Browser Settings, so they appear on holdings displays without having to type in the group symbol manually (Users click on the chosen group symbol so that it jumps into the box, then click on Display).
- Ability to return to the Search Results screen from an ILL workform or "produced" request.

[OCLC - edited]

### OCLC ILLIAD NOW ISO COMPLIANT

OCLC ILLiad ILL management software has completed ISO ILL testing with OCLC and is now fully ISO compliant. OCLC ILLiad is a comprehensive ILL management program that handles every aspect of interlibrary loan processing, from a web-based patron interface to comprehensive borrowing and lending functions that include billing and document delivery. Sophisticated web-based statistics are also part of the OCLC ILLiad management program. The ability to transmit and receive ILL requests via the ISO ILL protocol provides OCLC ILLiad users with the widest choices of delivery systems around. Including:

- OCLC ILL
- RLIN ILL
- DOCLINE via the Web
- E-Mail
- ISO ILL

In celebration of this milestone in OCLC ILLiad history, OCLC is offering a 10 percent discount on all ILLiad purchases that are ordered and installed by June 30, 2002.

Atlas Systems is currently testing OCLC ILLiad with RLG's ILL Manager. Atlas and OCLC look forward to testing with other ISO ILL-based systems. If you have any questions, please contact Jon Penn at Nylink.

[OCLC - edited]

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## WHAT USERS ARE SAYING ABOUT OCLC WEB ILL

Users' comments about the web interface to the OCLC ILL service have been positive. Here are some sample comments:

- "I have been using ILL services at our library for 20 years now and this new web interface is the GREATEST!!!! product I've seen come out of OCLC in a long time. Not that all of the products aren't wonderful. The web-based interface is so easy to use; you don't need to remember function keys, you just point and click. I have only just started using it and found it so simple to use I already feel like a pro. I can check what's coming in and what needs to be sent out in just a few seconds. GREAT WORK OCLC!"
- "I would just like to let you know how much I love the new interface. I first went to a class to learn how to use the ILL system in November 2000 and nearly a year on I was still struggling with the manual whenever I had to do anything out of the ordinary using the Passport software. Now it all seems so simple! It's become a really intuitive system rather than an impenetrable one. Not having to press F11 or use the RET or GOB commands makes life so much easier and I no longer "lose" things because I've pressed the wrong button or given the wrong command..."

Log on to OCLC Web ILL and give it a try. To get started, go to:

**<http://illweb.oclc.org>**

Enter your ILL authorization number and password, and you are ready to go!

[OCLC - edited]