

Status Line



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THE EVOLUTION OF STATUS LINE AS WE CELEBRATE THE 200TH ISSUE!

The collage shows the evolution of the Status Line journal. The first cover (left) is dated February 22, 1988, and is issue number 1. The second cover (middle) is dated March 18, 1988, and is issue number 3, featuring the SUNY/OCLC Network logo. The third cover (right) is dated March 31, 1992, and is issue number 46, showing a detailed table of contents with sections like 'General Information' and 'Cataloging and Database Services'.

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GENERAL INFORMATION

INFO BITS

LIBRARY FUTURES FORUM: THE NYLINK ANNUAL MEETING

On May 8th and 9th, library leaders will gather from around the state at the Gideon Putnam Resort in Saratoga Springs to learn, debate and connect.

Omar Wasow will be this year's dinner speaker, a distinguished individual involved with many business initiatives and social causes, who works to demystify technology issues on such programs as NBC's *Today*, CNN's *American Morning* and public radio's *Tavis Smiley* show. His presentation is titled "From Information to Transformation: How Libraries Can Compete in the Age of Information Abundance."

Other presentations and speakers:

- Tom Galante, Director, Queens Library – "Beyond Current: Queens Library's OPAC Depends on the Future."
- Karen Calhoun, Associate University Librarian for Technical Services, Cornell University Library – "Information Services, Seekers, and Systems: How (Not) to Help."
- Jim Honan, Senior Lecturer on Education, Harvard Graduate School of Education – "Articulating Your Library's Impact – Approaches for Developing Effective Financial and Marketing Strategies."

The Nylink business meeting will start this year's program and the Nylink Achievement Awards, recognizing Nylink member innovations, will close it.

More information, including cost and registration, can be found at < <http://nylink.org/conf/amtg06.htm> >.

LEGAL ISSUES FOR LIBRARIES AND LIBRARIANS – NOW IN MAY ALSO!

Nylink welcomes Lisa Starr, Manager of Training and Staff Development for Columbia University's Libraries and Information Services, on Thursday, April 27, 2006, and now also Thursday, May 25th, when she presents Legal Issues for Libraries and Librarians. Join us at Columbia University in New York City for the April program and at Albany Law School in Albany for the recently added May program.

Having a general awareness of legal issues helps library professionals in knowing when to request assistance from internal or external legal resources. Join us in April or May for an informative and engaging program!

The Columbia University program's registration deadline is Friday, April 14 and the Albany Law School program's deadline is Monday, May 15.

Register now on the Nylink web site at < <http://nylink.org/conf/legal06.htm> > where additional program information is provided.

CALENDAR OF EVENTS

**Effective Library
Project Management**
New York, New York
April 14, 2006

**Legal Issues for Libraries
and Librarians**
Columbia University
New York, New York
April 27, 2006

**Legal Issues for Libraries
and Librarians**
Albany Law School
Albany, New York
May 25, 2006

**Nylink Annual Meeting
Library Futures Forum**
Gideon Putnam Resort
Saratoga Springs, New York
May 8-9, 2006

Nylink Information Showcase
Hotel Pennsylvania
New York, New York
November 14, 2006

Visit our web site
< <http://nylink.org> >
for current information.

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NYLINK ANNOUNCES THE SECOND ANNUAL NYLINK ACHIEVEMENT AWARDS!

The launch of the awards in 2005 to recognize the achievements of member libraries was a great success and the awards ceremony at the 2005 Nylink Annual Meeting was a highlight for both recipients and attending members.

2005 recipients of the awards were:

- **SUNY Geneseo** for the Development of Interdependent Information Delivery Services [IDS] Among Participating SUNY Four-Year College Libraries: A Pilot Project (nomination categories: Resource Sharing/Library Collaboration).
- **Queens Library:** MARC::Detrans Project (nomination categories: Innovations in Technology/Service to the Collaborative/Library Cooperation).
- **John Jay College of Criminal Justice, CUNY** for Crime Web: Cataloging Internet Resources in Criminal Justice and Public Safety (nomination category: Resource Sharing/Metadata Services).
- **Nylink's 37 founding member institutions.**

New for 2006, both individual institutions and groups of institutions involved in the same project/collaboration are eligible for nomination.

Visit the Nylink web site < <http://nylink.org/about/ncawards.htm> > for details of nomination procedures and criteria.

And plan to attend Nylink's 2006 Annual Meeting May 8 and May 9 at The Gideon Putnam Resort & Spa in Saratoga Springs to honor the recipients.

To learn more about the 2005 recipient projects, and for a list of founding members, see the spring 2005 issue of *Nylink Connection* [on our web site at < <http://nylink.org/docu/nc/NCspr05.pdf> >].

UPCOMING NYLINK TRAINING CALENDAR FOR MARCH-MAY

Visit our web site < <http://nylink.org> > for up-to-date information, course descriptions, directions and online registration. Classes are scheduled through June 2006.

Date	Class	Location	Time
March 28, 2006	Local Holdings Maintenance on the OCLC Connexion Browser	Long Island	10-3pm
March 28, 2006	OCLC Direct Request: Letting the Patron and the System Do More of the Work	Syracuse	1-3pm
March 30, 2006	Grant Writing for Librarians	Syracuse	10-3pm
April 3, 2006	Planning Authority Control Projects	webinar	1-2:30pm
April 5, 2006	Cataloging Electronic Serials	Rochester	10-3pm
April 6, 2006	Boosting Productivity With the Connexion Client	Rochester	10-3pm
April 7, 2006	Open Source Software in the Library	Albany	9-12pm
April 11, 2006	Local Holdings Maintenance on the OCLC Connexion Browser	NYC	11-4pm
April 12, 2006	OCLC WorldCat Resource Sharing Basics	Buffalo	10-4pm
April 13, 2006	OCLC WorldCat Resource Sharing Basics	Rochester	10-4pm
April 14, 2006	Linux & Libraries	Albany	10-4pm
April 17, 2006	Information Technology & Society	online workshop	4 week
April 17, 2006	Understanding Databases	online workshop	4 week

April 18, 2006	Local Holdings Maintenance on the OCLC Connexion Browser	Highland	10-3pm
April 19, 2006	OCLC Direct Request: Letting the Patron and the System Do More of the Work	Highland	1-4pm
April 25, 2006	Metadata: Special Collections and Archives	Brooklyn	10-3pm
April 26, 2006	Cataloging Sound and Video: CDs, MP3s and DVDs	Brooklyn	10-3pm
April 28, 2006	Boosting Productivity With the Connexion Browser	Syracuse	10-3pm
May 9, 2006	OCLC Direct Request: Letting the Patron and the System Do More of the Work	NYC	1-3pm
May 10, 2006	Metadata: Special Collections and Archives	Buffalo	10-3pm
May 10, 2006	OCLC WorldCat Resource Sharing Basics	NYC	10-4pm
May 11, 2006	Using Macros in the OCLC Connexion Client	Buffalo	10-3pm
May 12, 2006	How to Create and Manage Digital Collections Using CONTENTdm 4	Albany	9:30-4pm
May 15, 2006	Introducing OCLC ILLiad Software	webinar	1-3pm
May 16, 2006	Cataloging with the OCLC Connexion Browser	Binghamton	10-3pm
May 16, 2006	Local Holdings Maintenance on the OCLC Connexion Browser	Syracuse	10-3pm
May 17, 2006	Local Holdings Maintenance on the OCLC Connexion Browser	Rochester	10-3pm
May 18, 2006	Boosting Productivity With the Connexion Client	Albany	10-3pm
May 22, 2006	FRBR: For Everyone	webinar	1-2:30pm
May 24, 2006	OCLC WorldCat Resource Sharing Basics	Binghamton	10-4pm
May 25, 2006	Using Macros in the OCLC Connexion Client	Brooklyn	10-3pm

COLLECTIONS AND TECHNICAL SERVICES

REGENT BOOK COMPANY BECOMES A PROMPTCAT VENDOR

Regent Book Company has joined OCLC's growing list of PromptCat vendors. Located in South Hackensack, N.J., Regent is a service-oriented, family owned business with over 50 years of experience supplying libraries with the best in children's books and bound magazines. Regent is the sole source for Regent Bound children's books, among the best and strongest library bound books available. Regent offers low cost processing, a high fulfillment rate, and most orders ship within three business days. Its extensive offerings include books, audio, and DVDs for elementary, middle and high school libraries. To learn more about Regent Book Company and to view a complete listing of titles, visit their web site at < <http://www.regentbook.com/> > or contact Regent toll-free at 800-999-9554.

PromptCat is OCLC's automated copy cataloging service, offered in partnership with library material vendors. The current list of PromptCat vendors is available at < <http://www.oclc.org/promptcat/about/vendors/default.htm> >.

Libraries may now sign up for PromptCat with Regent Book Company as a vendor.

For more information about the PromptCat service, contact Nylink's Lynne Graziadei (graziadeil@nylink.org) via email or phone (800-342-3353/518-443-5444).

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UNION LISTING IS NOW “LOCAL HOLDINGS MAINTENANCE” IN THE CONNEXION BROWSER

Welcome former union listers! On Sunday, February 19, 2006, OCLC's Union List subsystem was retired and Local Holdings Maintenance was introduced in the Connexion browser interface as part of the cataloging system. Part of this migration also entailed the conversion of the proprietary Local Data Records (LDRs) format to the standard MARC 21 Format for Holdings Data.

A number of resources are available to support the implementation of Local Holdings Maintenance:

Local Holdings Maintenance Page on OCLC's Web Site

The product page for Local Holdings Maintenance < <http://www.oclc.org/localholdings/default.htm> > contains essential information about OCLC's implementation of the MARC 21 Format for Local Holdings. Links are provided to the OCLC Statistics web site, Nylink's web site < <http://nylink.org> >, and other relevant web pages.

Documentation

The documentation for Local Holdings Maintenance can be found online at: < <http://www.oclc.org/support/documentation/localholdings/default.htm> >.

Currently, two PDF documentation items can be found there:

- *OCLC-MARC Local Holdings Format Tag Chart*, REF1080
- *MARC 21 Format for Holdings Data Primer*, REF1111

Printed copies of these items can be obtained by sending an email request to orders@oclc.org.

Other Documentation

The OCLC Local Holdings Maintenance Quick Reference (REF1112) is expected to be available online soon at: < <http://www.oclc.org/support/documentation/localholdings/default.htm> >.

Printed copies of this quick reference will be available sometime after the online version is posted and will be announced on Docupdate-L and Techbul-L..

Tutorials Available

Several tutorials demonstrating the features and functions of Local Holdings Maintenance are available at:
< <http://www.oclc.org/support/training/localholdings/default.htm> >.

Frequently Asked Questions

FAQs covering all aspects of the migration from OCLC's Union List service to the Local Holdings Maintenance service are available at: < <http://www.oclc.org/unionlist/migration/faq.htm> >.

Migration Web Page

The OCLC Migration Web page can be found at <<http://www.oclc.org/unionlist/migration/default.htm> >
This page provides basic information about the migration, plus links to tutorials, the Union List Listserv (UL-L) and other products.

Essential News #6: Welcome to OCLC's Local Holdings Maintenance

Essential News #6 provides a summary of the Union List migration and local holdings data conversion. Also included is information about changes to authorizations, offline products, searching for local holdings in FirstSearch, the status of local holdings record updating projects and resources for training and support.

Nylink Training

In-person training will be offered for Local Holdings Maintenance. Here is the schedule for the current training calendar (through June):

March 28, 2006	(9:30 am - 3:00 pm)	Nassau Library System (Uniondale)
April 11, 2006	(11:00 am - 4:00 pm)	New York Public Library (NYC)
April 18, 2006	(9:30 am - 3:00 pm)	Southeastern New York Library Resources Council (Highland)
May 16, 2006	(9:30 am - 3:00 pm)	Central New York Library Resources Council (Syracuse)
May 17, 2006	(9:30 am - 3:00 pm)	Rochester Regional Library Council (Fairport)
June 13, 2006	(9:30 am - 3:00 pm)	Jefferson Community College (Watertown)

Please see Nylink's course description for more information, and to enroll, at:
< <http://nylink.org/training/unionlist.htm> >.

If you have questions about Local Holdings Maintenance please contact Nylink's Mary Edgerton (edgertonm@nylink.org) or Lauren Pinsley (pinsleyl@nylink.org) via email or phone (800-342-3353/518-443-5444).

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Collections & Technical Services Contact Information

Please contact Lauren Pinsley (pinsleyl@nylink.org), Lynne Graziadei (Graziadeil@nylink.org) or Mary Edgerton (edgertonm@nylink.org) at Nylink with any questions. They are available via email or phone (518-443-5444 / 800-342-3353).

INFORMATION TECHNOLOGY

MASH-UPS: THE FUTURE OF WEB APPLICATIONS?

Mash-ups might sound like something you would find in the kitchen, but it is part of the newest craze in web-based applications.

Mash-up, although the term originated in the music industry, has been co-opted by those in the web world to describe the blending of one or more technologies and/or sources of content into a new application.

The exciting thing about mash-ups is that they often employ new and ingenious ways of repurposing content already in existence. Take Google Maps, for example, with its fascinating ability to let users view an address on a map, or a satellite image, or a hybrid of the two – don't get me started on the ability to search for pizza joints near your hometown – and be presented with maps, addresses, web sites, etc. What if you combined Google Maps with the housing listings on craigslist? See for yourself at Housingmaps.com – new cities are still being added according to “Paul” (under the About/feedback button on the homepage).

Think of the possibilities – combining the power of Google, Amazon, eBay, Flickr and many other powerful content (and technology) providers.

To explore and learn more, visit the links below, or start at the Wikipedia description of mash-ups, which lists many mash-up efforts: < [http://en.wikipedia.org/wiki/Mashup_\(web_application_hybrid\)](http://en.wikipedia.org/wiki/Mashup_(web_application_hybrid)) >.

Sites mentioned in this article or of possible interest:

Amazon – <http://www.amazon.com>

Craigslist – <http://www.craigslist.org/>

“Local community classifieds and forums” according to its craigslist factsheet (<http://www.craigslist.org/about/pr/factsheet.html>), < February 21, 2006 >.

Google Maps - <http://maps.google.com/>

Housing Maps - <http://www.housingmaps.com/>

Google maps combined with craigslist housing listings.

Programmable web - <http://www.programmableweb.com/mashups>

A site sharing the latest mash-ups and the technology and content behind them.

Weather bonk - <http://www.weatherbonk.com>

Mixes Google Maps and various weather sources.

REFERENCE SERVICES

OCLC QUESTIONPOINT NEWS

QUESTIONPOINT FLASH CHAT UPDATE

As you probably know from other communications, OCLC is developing a new Flash-based chat tool to replace the eGain based chat tool that was integrated into QuestionPoint as a result of the merger with 24/7 Reference. The official, final version of the new Flash chat was installed on February 12, 2006, and the cutover for current users of the eGain chat will be on March 18, 2006. This additional time will allow librarians to review documentation and learn about the new Flash chat if they have not already had the opportunity to look at it. Additional fine-tuning will be done between February 12th and March 18th, but no new features are planned in that time frame. All eGain-based chat users (including the entire 24/7 Reference Cooperative) will switch over to this new version of QuestionPoint on Saturday, March 18, 2006. The actual cutover will occur 1-3 a.m. EST.

QuestionPoint subscribers who are currently using only the HTML-based standard QuestionPoint chat will have the choice of using either chat after March 18th. You will notice that the "Launch Chat" link on your MyQuestionPoint page defaults to the Flash-based interface as will the Chat option in top right drop-down menu selector. If you would prefer to continue using the HTML-based interface, you can select the "HTML-based Chat" link located immediately under the "Launch Chat" link on the MyQuestionPoint page. Your patron's experience is the same regardless of which librarian chat interface you choose to use.

The February 12th install included many enhancements to the Flash chat in response to lots of user feedback. Two of the most visible changes are that you can now use the Enter key to send, and the co-browse now works with either the Sun Java or the Microsoft Virtual Machine, rather than requiring the Microsoft Virtual Machine.

A practice version of this new chat tool is available from the My QuestionPoint Page. There is a link for a patron form (Flash Chat Patron Test Form) and the librarian chat interface (Flash Chat Pilot) so you can easily begin to practice with the new chat. Self-paced training materials are available at < <http://questionpoint.org/education/index.html> >. There is also a PDF guide to using the Flash chat at < http://www.questionpoint.org/support/documentation/gettingstarted/qp_ref_flashchatpilot.pdf >.

The key differences between the Flash chat tool and the other tools were described in an article in the February *Status Line*, which is at < <http://nylink.org/docu/sl/199feb06.pdf> >.

QuestionPoint Contact Information

If you have any questions about the new chat interface or about QuestionPoint in general, Nylink's Jane Neale (nealej@nylink.org) and Donna Dixon (dixonond@nylink.org) can be reached via email or phone (800-342-3353/518-443-5444).

PROJECT MUSE NEWS

LIBRARY TRENDS AND THE COMPARATIST LAUNCH IN PROJECT MUSE

Library Trends

Library Trends, issued quarterly and edited by F. W. Lancaster, explores critical trends in professional librarianship, including practical applications, thorough analyses, and literature reviews. Both practicing librarians and educators use *Library Trends* as an essential tool in their professional development and continuing education. Each issue is devoted to a single aspect of professional activity or interest. In-depth, thoughtful articles explore important facets of the issue topic. Every year, *Library Trends* covers a wide variety of themes, from special libraries to emerging technologies. An invaluable resource to practicing librarians and educators, the journal is an important tool that is utilized for professional development and continuing education.

For more information about the journal: < http://muse.jhu.edu/journals/library_trends/ >.

The Comparatist

The Comparatist is a sponsored journal of the Southern Comparative Literature Association. It has appeared in print annually since 1977 and is currently sponsored by North Carolina State University. *The Comparatist* has traditionally published comparative work involving literary and cultural movements, literature and the arts, relations between European and non-European literatures, and inter-American literary exchanges. More recently the journal has also focused on the third world, Afro-Caribbean, and Central European literary phenomena. Each issue features eight to ten articles clustered around major comparative-thematic topics, such as "Theoretical Dialogues," "Post-Colonial Perspectives," "Comparative Poetics," or "Eastern-Western Relationships." A substantial review section evaluates important theoretical and practical concerns involving cross-cultural study. As a forum for literary comparatists, the journal encourages a stimulating interplay of intertextual and comparative methods, of theoretical-historical analysis, and of critical interpretation.

For more information about the journal: < http://muse.jhu.edu/journals/the_comparatist/toc/com29.1.html >.

Project MUSE Contact Information

Please contact Jen Stelling, Cooperative Services Librarian at Nylink, with questions. Jen is available via email (stellingj@nylink.org) or phone (800-342-3353/518-443-5444).

RESOURCE SHARING

INTERLIBRARY LOAN TOPICS

QUICK REFERENCE GUIDES FOR OCLC WORLDCAT RESOURCE SHARING

OCLC has produced a series of quick reference guides to assist users of WorldCat Resource Sharing.

These quick reference guides are available in both HTML and PDF formats on the OCLC web site. The specific URL for each quick reference is provided for each guide. You may also request a no-charge copy of any quick reference on the list by sending an email to orders@oclc.org

- REF1101 *WorldCat Resource Sharing Quick Reference*
<http://www.oclc.org/support/documentation/resourcesharing/using/refcard/default.htm>
8 pp. last updated June 2005
- REF2209 *Using OCLC FirstSearch*
<http://www.oclc.org/support/documentation/firstsearch/using/refcard/default.htm>
2 pp. last updated July 2003
- REF1089 *Getting Started With the OCLC ILL Policies Directory*
<http://www.oclc.org/support/documentation/resourcesharing/libpolicies/getstart/>
2 pp. last updated April 2004
- REF2153 *FirstSearch/ILL Direct Request Quick Reference*
<http://www.oclc.org/support/documentation/firstsearch/managing/directill/default.htm>
2 pp. last updated February 2004
- REF2474 *Document Supplier Program Quick Reference*
http://www.oclc.org/support/documentation/resourcesharing/docsuppliers/OCLC_docsupplier_reference.pdf
4 pp. last updated February 2004

RESPONSIBILITY FOR LOST ILL MATERIALS

Every now and then, library materials supplied on interlibrary loan are lost. When materials are lost, the issue of responsibility arises. According to the *Interlibrary Loan Code for the United States*, responsibility rests with the borrower.

4.9 The requesting library is responsible for borrowed material from the time it leaves the supplying library until it has been returned to and received by the supplying library. This includes all material shipped directly to and/or returned by the user. If damage or loss occurs, the requesting library is responsible for compensation or replacement, in accordance with the preference of the supplying library.

The complete text of the *Interlibrary Loan Code* is available on the web at: < http://www.ala.org/ala/rusa/ILL_Code >.

SEARCHING THE OCLC ILL POLICIES DIRECTORY BY OCLC SYMBOL

If you are searching the OCLC ILL Policies Directory by OCLC symbol, putting the symbol in quotes will narrow your search and retrieve only that exact symbol. For example, if you search for YES without quotes, you will retrieve 7 records. This includes YES and all of the symbols that include YES as part of their symbols.

Resource Sharing Contact Information

Please contact Jon Penn, Resource Sharing Librarian at Nylink, with questions. Jon is available via email (pennj@nylink.org) or phone (800-342-3353/518-443-5444).