

Status Line

Calendar of Events

Nylink Closed

Labor Day
September 3, 2007

Nylink Showcase

Holiday Inn
Saratoga Springs, New York
November 13, 2007
<<http://nylink.org/events/showcase07.cfm>>

Visit our web site
<<http://nylink.org>>
for current information.

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Upcoming Nylink Training Calendar for August-September 2007

Visit our web site <<http://nylink.org>> for up-to-date information, course descriptions, directions and online registration. Classes are currently scheduled through September 2007.

August

Day	Class	Time	Location
27	Serving the Patrons Virtually	1-2:30p.m.	Webinar
28	Custom Holdings	1-2:30p.m.	Webinar

September

Day	Class	Time	Location
5	Cataloging with the OCLC Connexion Client	10a.m.-3p.m.	Westchester CC
6	Metadata for Digital Collections	10:30a.m.-4:30p.m.	NY Public Library
10	Accounting Fundamentals for Librarians: Understanding Credits, Debits, and Basic Budgeting Principles	4 weeks	Online workshop
10	Bare Bones Photoshop for Digital Projects	1-2:30p.m.	Webinar
17	Marketing User Services-Reference	1-2:30p.m.	Webinar
18	WorldCat Resource Sharing Auto Deflection and the Policies Directory	1-2:30p.m.	Webinar
19	OCLC WorldCat Resource Sharing Basics	10a.m.-4p.m.	Broome County Public Library
24	Exploring XML Part 1	1-2:30p.m.	Webinar
27	Cataloging Web Sites	10:30a.m.-3:30p.m.	NY Public Library
28	Exploring XML Part 2	10-11a.m.	Webinar

INFO BITS

We Are Sad to Report the Passing of Jane Neale

We are deeply saddened to inform you of the death of our friend and colleague, Jane C. Neale, Nylink's Information Technology Coordinator, on July 12, 2007. Jane fought a valiant but brief battle with cancer with courage, grace and determination.

Jane joined Nylink in 1998 and was at work up to the week before her death, serving and supporting our members. Jane was an integral part of our staff and her quick wit and bright, cheerful and positive attitude are just some of what we will miss. A page dedicated to her can be viewed at <http://nylink.org/staff/jane.cfm>.

Connecting With You

Nylink is always looking for new and better ways to communicate and connect with Libraries.

We have optimized on some of Web 2.0's social networking tools to bring to you our new blog *Nylink Notes* <<http://nylinknotes.blogspot.com/>>, where you can see the latest Library related news and conversation from Nylink staff and members. Included on our blog is Nylinks del.icio.us account <<http://del.icio.us/Nylinks>> where you can find many helpful links, as well as our Flickr group <<http://www.flickr.com/groups/nylink/>> to catch the latest pictures of our adventures – to member libraries, library conferences and other fun destinations.

Also check out our new web page at <<http://nylink.org>> and our newest publication *Check It Out: What's New at Nylink* <<http://nylink.org/publications/check/check.pdf>>, an online newsletter that will provide timely information about products and services.

You can always see a list of our publications at <<http://nylink.org/publications/>>.

We hope these resources help you to keep in touch!

What's Up on the Web?

This past June, the SUNY Librarians Association (SUNYLA) conference, held at SUNY Maritime, included a program on “The Data and Information Behind ‘Truth’: A Librarian’s Perspective on Al Gore’s Documentary,” presented by Frederick W. Stoss, Associate Librarian at the University of Buffalo’s Science & Engineering Library. Earlier this year, Fred was trained by former Vice President Al Gore, scientists, educators and communication specialists as part of an initiative by The Climate Project <<http://theclimatoproject.org>> to spread information about global warming throughout the United States via presentations based on the documentary *An Inconvenient Truth*.

Fred’s SUNYLA conference program included many resources on global warming and climate change including a bibliography of Web resources compiled by him that is available at <<http://ublib.buffalo.edu/libraries/asl/guides/environment/ecochange.html>>. Included are international and U.S. resources as well as some pertaining specifically to New York State and the Great Lakes region. One resource that Fred highlighted in his program is the Library of Congress’s “Science Tracer Bullets Online” research guide on global warming and climate change <<http://www.loc.gov/rr/scitech/tracer-bullets/globalwarmingtb.html>>. It includes books, journals, technical reports, Web resources, and even a Library of Congress Subject Headings list.

[Ann Gunning, Member Services Librarian, Nylink]

OCLC REFERENCE NEWS

WilsonSelectPlus – Springer Journals Added

This new material comes from 120 science, technology and medicine journals and includes over 16,000 records. Each Springer journal will be loaded to the *WilsonSelectPlus* database on FirstSearch 365 days after its publication. The 1-year embargo is Springer's standard policy. Springer content will not be available any earlier on any other services. The full-text will **only** be available in PDF format. Coverage is from 2004 through April 2006. Springer is the second-largest publisher of science, technology and medicine journals. Eventually H.W. Wilson plans to add more Springer content dating back to 1997.

WorldCat – Synchronization With Mass Book Digitization Pilot Announced

OCLC will begin a pilot in August to synchronize *WorldCat* with participating mass digitization projects. The pilot is designed to automatically create a record for the digital surrogate in *WorldCat*. Records in *WorldCat* will contain links to the digitized item on the Web, which in turn will link to WorldCat.org thus allowing Internet users to locate the item in print in a library nearby.

WorldCat.org/OpenWorldCat Enhanced With Social Networking Features

WorldCat.org now has the following social networking features:

Personalized Lists. Web users can create Personalized Lists of items cataloged in *WorldCat*. Users (including libraries) can build as many lists as they like on any subject and either share their Personalized Lists publicly by using the “Share” link or keep them private for personal use only. Users can add any book, video, article or other item to a Personalized List right from its WorldCat.org record, or use the checkboxes and “Save to” button in *WorldCat* search results. List items can be added

or removed at any time, and items can be copied between lists. Users can also reorder a list by title, author, publish date or date added to the list, save a short note for each item and export a list in CSV (comma-delimited) format. The only prerequisite for making Personalized Lists in WorldCat.org is for an end-user to sign up for a WorldCat account with their email address at <http://worldcat.org/account/?page=register>.

WorldCat Profiles can be created by end-users that allow them to provide details about their interests and occupation; link to any *WorldCat* lists they have created; and link to a personal web page, RSS feed or instant messaging address. Providing this personal information is optional, and the user can control the public availability of their email address or their entire profile in the privacy settings for their account.

WorldCat.org/OpenWorldCat – Export Bibliographic Citations to EndNote and RefWorks

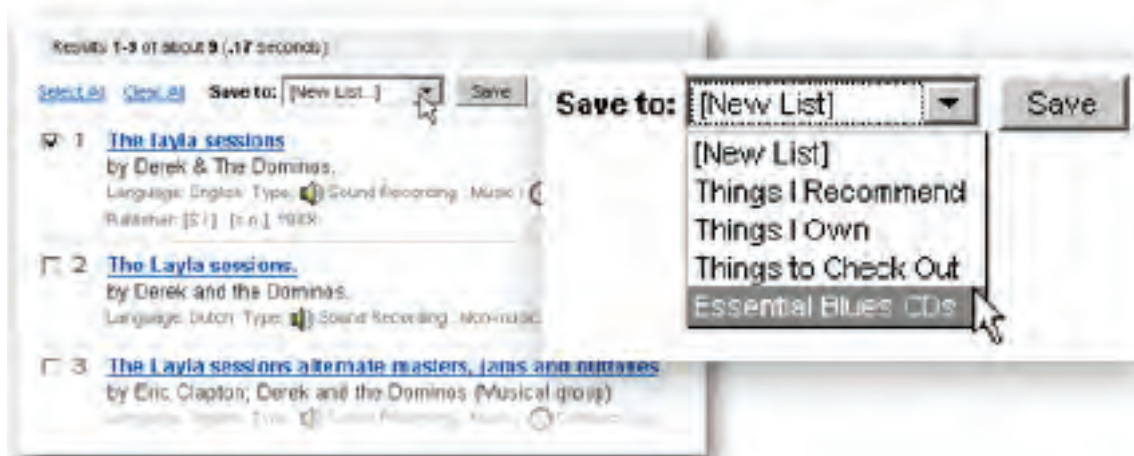
Individual records in WorldCat.org/OpenWorldCat now include the option to export bibliographic citations to EndNote and RefWorks by using the “Export” link next to the “Cite this Item” link.

WorldCat Registry Update

Launched in February 2007 as a free web-based directory for libraries and library consortia, the WorldCat Registry continues to grow. To check the information on your institution in the WorldCat Registry, see <http://www.worldcat.org/registry/institutions/>.

OCLC Reference and FirstSearch Contact Information

For more information about OCLC's FirstSearch service, please contact Nylink's Joyce Rambo (ramboj@nylink.org) or Jennifer Hawkes (hawkesj@nylink.org). They are available via email or phone (800-342-3353/518-443-5444).



Items in WorldCat search results can now be added to personalized lists. Lists can be either public or private. Public lists can be shared with friends and colleagues.

OCLC "Reasons For No"

"Reasons for No" allows potential Lenders to enter an ISO ILL 10161 unfilled reason when they reply "No" to an ILL request. These reasons should be used for situations such as when the item is not on the shelf, lost, in use, on loan, non-circulating, etc. Supplying a reason for No is optional, and Lenders may respond No without giving a reason.

When a Lender replies No or the request is aged to another Lender, the transaction history is created and added to the ILL request.

Borrowers retrieve the No responses through the transaction history that is part of the ILL request. The transaction history lists Lenders' symbols and reasons for not supplying items. This display also records Retry, Conditional, Referral, and system-generated responses such as Aged to next Lender. Borrowers can view the Transaction History at any status of the request.

Separate monthly "Reasons for No" reports for both Borrower and Lender activity are available for downloading from OCLC Usage Statistics web site.

In WorldCat Resource Sharing select the appropriate reason from the drop down menu next to the No response.

Reason for No	Lender Situation	OCLC Preferred Practice
In use on loan	Item owned but currently in use by patron or on loan to another institution.	Optionally, respond <i>Future Date</i> .
In process	Item received but not yet ready for use.	Optionally, respond <i>Future Date</i> .
Lost	Item declared missing and/or withdrawn from collection.	
Non circulating	Item held but not available for loan.	
Not owned	Item not owned.	
On order	Item ordered but not received.	Optionally, respond <i>Future Date</i> .
Volume issue not yet available	Title owned but requested component part has not yet been received.	Optionally, respond <i>Future Date</i> .
At bindery	Item owned but at the bindery.	Optionally, respond <i>Future Date</i> .
Lacking	The title owned but not component part or pages requested.	
Not on shelf	Item owned but is not charged out and not on shelf.	

Reason for No	Lender Situation	OCLC Preferred Practice
On reserve	Item owned but restricted to local use.	
Poor condition	Item owned but physical condition prohibits lending or reproduction.	
Cost exceeds limit	Minimum cost to supply request is greater than amount in MAXCOST.	Respond <i>Conditional</i>
Charges	Charges are associated with lending item but not addressed in MAXCOST.	Respond <i>Conditional</i>
Prepayment required	Prepayment required prior to processing the ILL transaction.	Respond <i>Conditional</i>
Lacks copyright compliance	Compliance with applicable copyright regulations or laws must be indicated before copying can be done.	Respond <i>Conditional</i>
Not found as cited	Item identification information believed to be incomplete or incorrect.	Respond <i>Conditional</i>
Locations not found	No potential Lender has been identified	
On hold	Item requested by another institution or person and will be supplied to that institution or person as soon as available.	
Policy problem	No policy in place to permit completion of the request.	
Requested delivery service not supported	Unable to send item via type of delivery method requested.	Respond <i>Conditional</i>
Preferred delivery time not possible	Unable to fill request within time preferred by the Borrower.	Respond <i>Conditional</i>
Other	Cannot fill request for reasons other than those provided by ISO.	Respond <i>No</i>

Saying No or Using Conditional on OCLC ILL

When responding to ILL requests as a lender, it can be difficult to decide when to say No to a request and when to send the borrower a Conditional message. As a general rule, you should send a Conditional when there is an error or problem with the request that can be corrected by the borrower. You should say No to the request when you are clearly not able to supply the material.

Use a Conditional When:

An item cannot be located as cited. In this case if you were to say No to the request, the incorrect citation would be sent on to each remaining lender, and no one would be able to supply it. Instead, send a conditional and allow the borrower a chance to correct the citation or cancel the request.

An indication of copyright compliance is missing.

Address information is insufficient.

Prepayment is required.

The MaxCost is insufficient for your lending charges.

If you prefer IFM as a lender, and the borrower hasn't indicated IFM in the MaxCost field.

The item is non-circulating but a photocopy is available.

Another edition of the item is available.

Say No when:

You have a routine reason for not supplying the item:

- It's lost or not owned.
- It's on order or being processed.
- It's on hold or on reserve.

You receive a request for material that you don't lend, as clearly stated in your ILL policies.

- A/V
- Genealogy
- Theses/dissertations
- Reference
- Manuscripts, rare materials or special collections

If you're ever in doubt about whether to say No or send a Conditional, feel free to contact Jon Penn at Nylink.

Processing Review File Records in WorldCat Resource Sharing

More and more requests are coming into ILL offices electronically. This might be from FirstSearch, or from an external source such as the SUNY Union Catalog. The Review File is a file of electronic end user ILL requests. These are requests from your own library users sent to you through electronic means. Only your institution has access to your Review Records. Even if there is a symbol in the lender field, the request has not yet been produced, so those other libraries cannot call up the request.

What can you do with a Review record?

Transfer the request to Review in Process.

Edit and replace (status goes to Review In Process).

Display the bibliographic record on which the request is built and retrieve holdings.

Apply constant data.

Produce as an OCLC ILL request.

Delete.

Do nothing, OCLC ILL will delete it after 14 system days.

Many review requests need some clean up before they're ready to be produced. Here are some instructions for processing review records in WorldCat Resource Sharing:

1. Logon to WorldCat Resource Sharing.
2. Go to Request Manager.
3. Retrieve review record.
4. Click display bibliographic data. Make sure that the patron request matches the bibliographic record.
5. Retrieve holdings.
6. Select lenders and fill in the lender string.
7. Click Transfer to Review Record.
8. Edit workform if needed.
9. Click submit.

Resource Sharing Contact Information

Please contact Jon Penn, Resource Sharing Librarian at Nylink, with questions. Jon is available via email (pennj@nylink.org) or phone (800-342-3353/518-443-5444).