

## WorldCat Resource Sharing Enhancements

On Sunday, September 9, two enhancements were installed in WorldCat Resource Sharing:

**New search parameters for searching Closed Requests** – Users of WorldCat Resource Sharing are now able to search closed requests by several new search parameters. The new parameters include the following: Author (au:), Borrowing Library (bl:), Call number (cn:), ILLiad transaction Id (tn:), Lending Library (ll:), Patron Department (pd:), Request closed date (rc:), Request identifier (an:), RLG reference ID(rg:), and Title (ti:).

**Ability to view more than 20 requests in Request Manager categories** – Users can now view more than 20 requests in a category on the same screen in the Request Manager. A drop down box at the top of the list of requests allows users to choose from 20 (default), 50, 75 or 99 records per page. Once the selection is chosen it remains persistent throughout the session. This is available for all categories of requests.

[OCLC – edited]

## Whom to Contact for LAND Help

Nylink appreciates – and actively seeks – feedback about the LAND delivery service. LAND participants are encouraged to report problems to Nylink:

- By email at [land@nylink.org](mailto:land@nylink.org).

- Use the problem report form on the Nylink web site <[http://nylink.org/delivery/forms/land\\_prob.cfm](http://nylink.org/delivery/forms/land_prob.cfm)>.

- By phone at 800-342-3353/518-443-5444. LAND support is provided by Cindy Hajeck, Jon Penn, and Peg Palmiere.

## Looking for Answers to Your ILLiad Questions?

**Support for Established ILLiad Users** – If you are an established ILLiad user and have trouble with any ILLiad component and need support, please contact OCLC support at 800-848-5800 or [support@oclc.org](mailto:support@oclc.org).

**Support for new ILLiad Users** – Throughout the course of the ILLiad Installation/Training/Implementation process, ILLiad support will work like this:

- Before and after you go live with Lending please contact Atlas Systems at 1-800-567-7401 ext. 1 or [service@atlas-sys.com](mailto:service@atlas-sys.com) with any questions you may have.

- Before you go live with Borrowing, please continue to contact Atlas Systems at 1-800-567-7401 ext. 1 or [service@atlas-sys.com](mailto:service@atlas-sys.com) with any questions you may have.

- Once you are live with both Borrowing and Lending, please contact OCLC at 1-800-848-5800 or [support@oclc.org](mailto:support@oclc.org) with any questions you may have.

OCLC ILLiad documentation is available on the Atlas Systems web page at: <<http://www.atlas-sys.com/documentation/>>.

The OCLC ILLiad Knowledge Base <<http://www.atlas-sys.com/kb/>> is a good place to start looking for answers to your ILLiad questions. All OCLC ILLiad documentation is indexed and searchable through the Knowledge Base Portal maintained by Atlas Systems. Included are articles on known problems, “how to” articles, SQL script examples, hot topics, ILLiad Word templates and update procedures. Articles are added to the Knowledge Base as frequently as needed. Simply type your keyword in the box and click the Search button to find out what’s available.

## A Reminder About Copyright and Record Keeping

The CONTU Guidelines state that records of filled photocopy requests need to be kept by the borrowing library for the current year and three previous years. Thus, as of 2007, ILL departments should retain records from 2004 to the present [CONTU Guideline: 4]. Many legal experts suggest that records should be discarded after the required time.

## Institution Records Available on the FirstSearch Platform

As part of the migration of Research Library Group (RLG), OCLC has added Institution Records to OCLC FirstSearch and WorldCat Resource Sharing services. This feature only appears in WorldCat, group catalogs, eBooks, and WorldCat Dissertations. It is an optional feature that the library’s authorization administrator can make available to an authorization number in the FirstSearch Admin.

Institution Records provide additional copies of the WorldCat record, as they were cataloged by individual institutions, retaining each library’s local data and notes. This information can be valuable to researchers, and especially in reference to rare items. These local records can be presented as an additional source of information to display. Another option is to both display and also search the data in these records. The default option is to not display or search these records. Therefore, if you are interested in including this information to your service, please check out the additional information at: <[http://www.oclc.org/support/documentation/firstsearch/using/UsingInstitutionRecords/FS\\_Institution\\_Records\\_quick\\_ref.pdf](http://www.oclc.org/support/documentation/firstsearch/using/UsingInstitutionRecords/FS_Institution_Records_quick_ref.pdf)> and consider including this feature through the FirstSearch Admin.

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## Resource Sharing Contact Information

Please contact Jon Penn, Resource Sharing Librarian at Nylink, with questions. Jon is available via email ([pennj@nylink.org](mailto:pennj@nylink.org)) or phone (800-342-3353/518-443-5444).

